

Etsy

Etsy Setup Guide

Installing the Etsy Sales Channel

To add the Etsy sales channel to your Channels account, kindly adhere to the following steps:

1. Access your account and go to the left side of the screen. Click the "Stores" button.
2. If you already have a store, click "View Store" on the right side of the screen to access it.
3. To edit an existing store, click the edit button on the right side. If you need to create a new store, click "+ ADD" above, name it, and use the edit button to make changes.
4. Click "+ ADD" in the Channels section to begin the installation.
5. A window will appear in the centre of the screen. Choose "Etsy" from the available channels list.
6. Provide the required information:
 - **Channel Name:** You can enter any name. However, it is recommended to choose a name that has meaning to you, such as "Etsy," as it will serve as an apparent reference for the source of the order in the future.
7. After filling out the fields, customize other options, then click "Save" in the bottom-right corner.
8. Click "Copy Connect Link" to copy a URL. Paste it in your browser's navigation bar to reach the Etsy connection page.
9. Follow the channel connection page instructions:
 - Click "Connect."
 - Proceed with the Etsy setup by following the instructions provided in [this guide](#).
10. Once connected, return to channels by clicking "Continue."
11. You'll be back in the recently installed channel. Activate it at the top of the screen using the "Is Active" button.

Congratulations! You've successfully set up your Etsy sales channel on Channels. You can now sell products on Etsy and manage orders from your Channels dashboard.



Migrating the Existing Channel

There is a new version available for the Etsy connection that we have released. If you have already established an Etsy connection, updating it to the latest version is important. To complete the

migration process, please follow the steps below:

1. Navigate to your Etsy connection and locate the "**Migrate**" button located in the bottom right corner. Click on it and confirm the action by clicking "**OK**" at the top of the page.

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2. You will be directed to a Channels screen that prompts you to proceed forward. This step is similar to the last one. Please confirm and continue.

3. After completing the previous step, your Etsy channel should appear unconnected. This indicates that the connection has been upgraded and is now ready to be reconnected with Etsy.

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