

# Peoplevox

## Obtaining the API keys from Peoplevox

You can acquire the credentials needed to set up your plugin by contacting your account manager on Peoplevox.

## Installing the Peoplevox Plugin

To add the Peoplevox Plugin to your Channels account, kindly adhere to the following steps:

1. Access your account and go to the left side of the screen. Click the "Stores" button.
2. To edit an existing store, click the edit button on the right side. If you need to create a new store, click "+ ADD" above, name it, and use the edit button to make changes.
3. Go to the Plugins section and Click "+ ADD" to begin the installation.
4. A window will appear in the centre of the screen. Choose "Peoplevox" from the list of available channels.
5. Provide the required information:
  - **Plugin Name:** Input a suitable name in the designated field. Select a meaningful name to you, possibly aligning with your store's name, for clarity in future order references.
  - **URL:** Enter the URL provided by Peoplevox for the API or web service you'll be connecting to.
  - **Client ID:** Enter the unique identifier assigned to your account by Peoplevox.
  - **Username:** Enter the identifier you use to log into your Peoplevox account.
  - **Password:** Enter the password that works in tandem with your Username to authenticate access to Peoplevox's API or web services.
  - **Stock Management:**
    - **Add Products to Peoplevox:**
      - Activate this function to synchronise your store products with Peoplevox. Enabling it creates your store products within the Peoplevox system.
      - For example, suppose you intend to retrieve products from a sales channel like TikTok and transfer the product data to Peoplevox. In that case, you must initially activate the product download option from the sales channel. Subsequently, enable the "Add Products to Peoplevox" option to ensure the products are first added to Channels. At this point, the system transmits the product data to Peoplevox. Follow these steps precisely to ensure the products are generated in Peoplevox.
    - **Download Products:** This feature can fetch product information from the Peoplevox plugin and generate corresponding Store products. It also retrieves product quantities from Peoplevox every 3 minutes, updating the plugin

quantities accordingly.

- **Auto Sync Stock:** This functionality ensures that stock levels across all channels under the store linked to this plugin are regularly updated with quantities received from the Peoplevox plugin every 3 minutes.
6. Once all fields are populated, finalise by selecting "Save" at the bottom right.
  7. Activate the connection from the top of the screen using the "Is Active" button.

Congratulations! You've successfully set up Peoplevox on Channels. Please visit [this page](#) to learn more about utilising Peoplevox to the fullest.

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