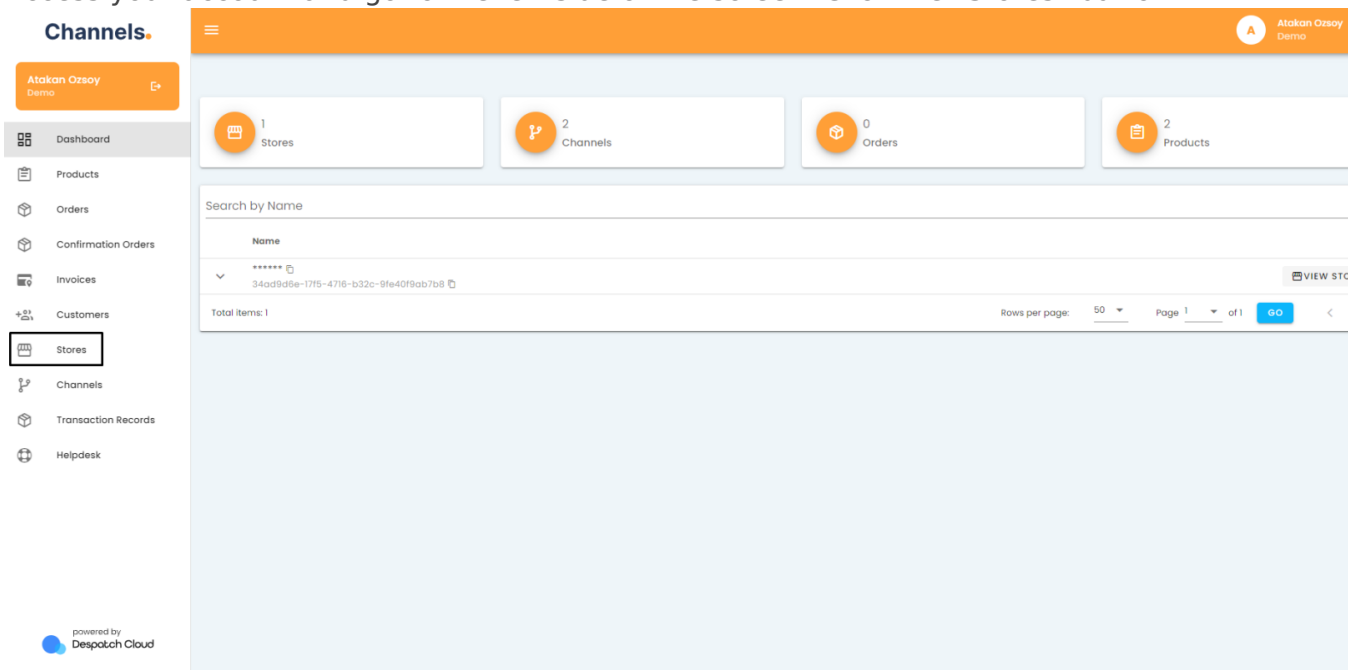
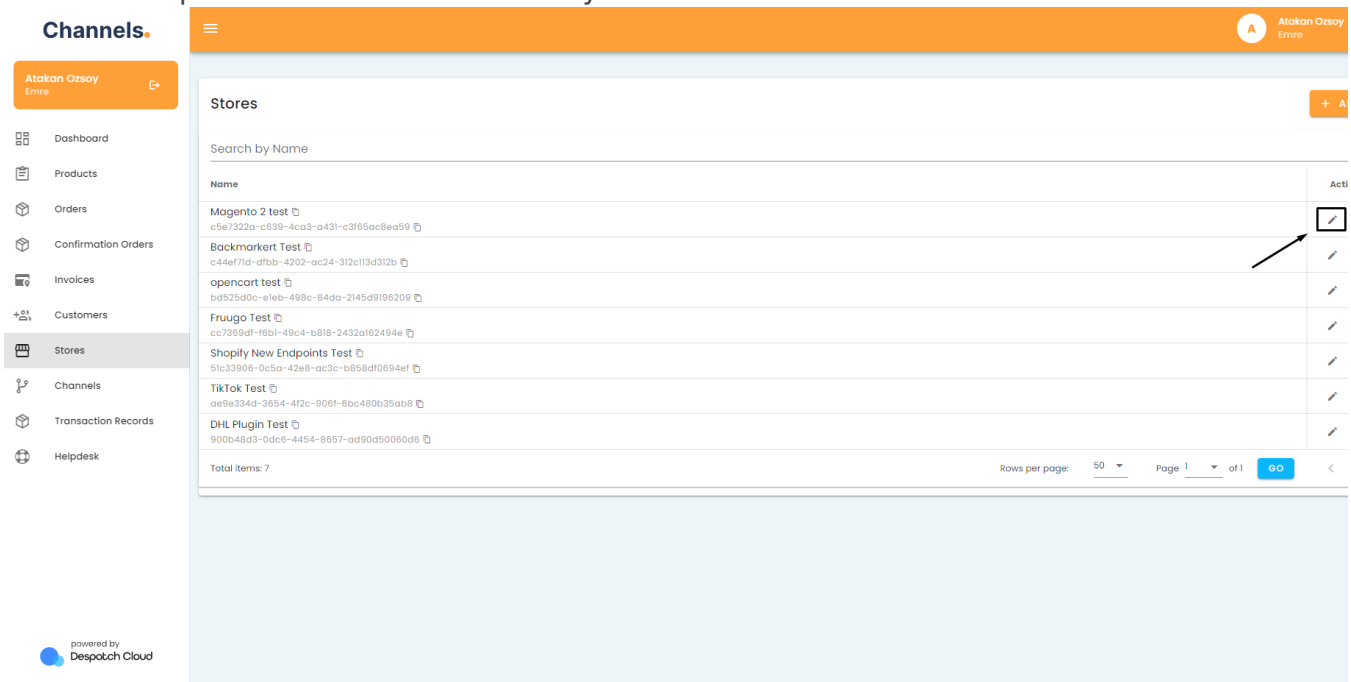
How to Refetch Orders and Order Updates

Try Using Order Polling

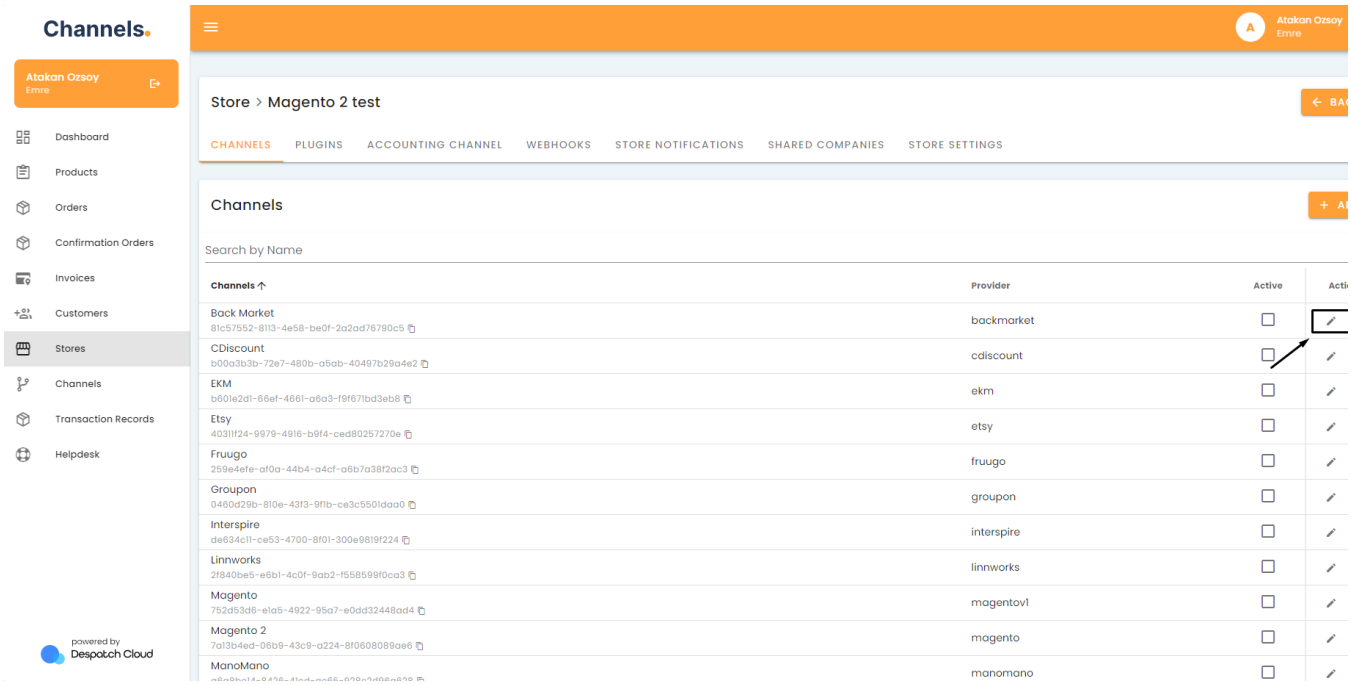
1. Access your account and go to the left side of the screen. Click the "Stores" button.



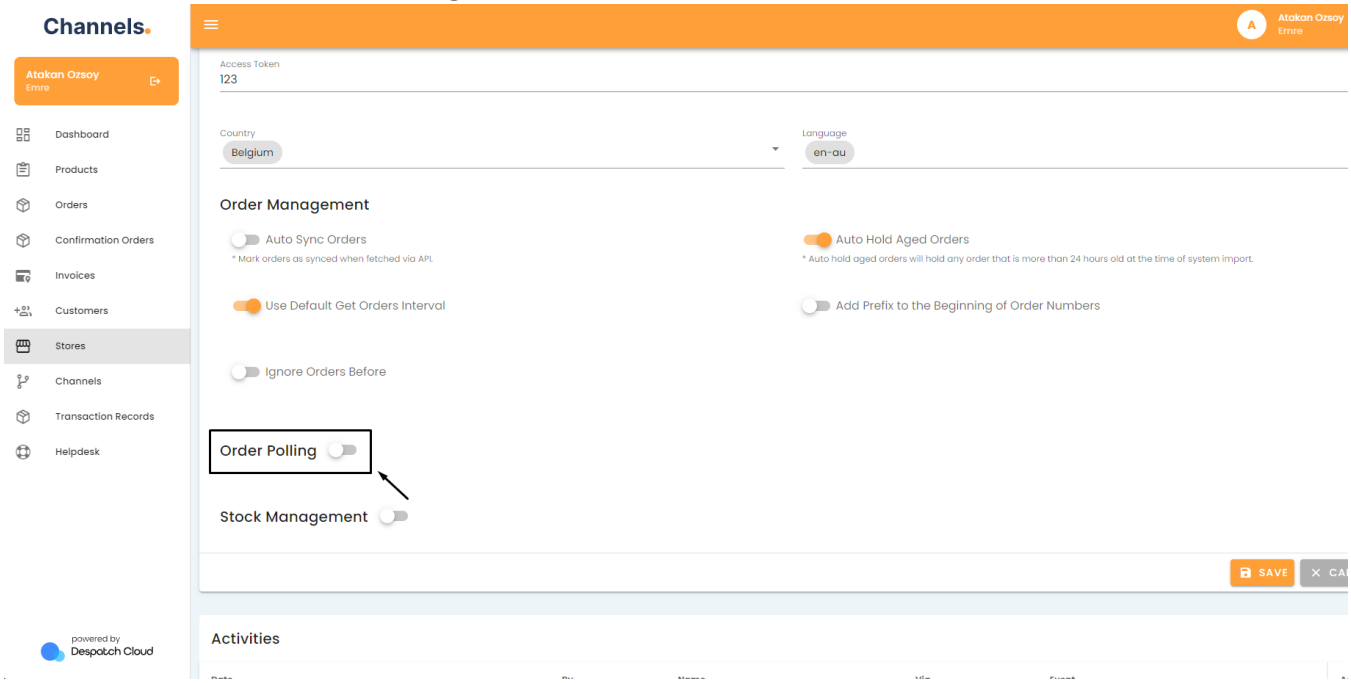
2. Click on the pencil icon next to the store your channel is in.



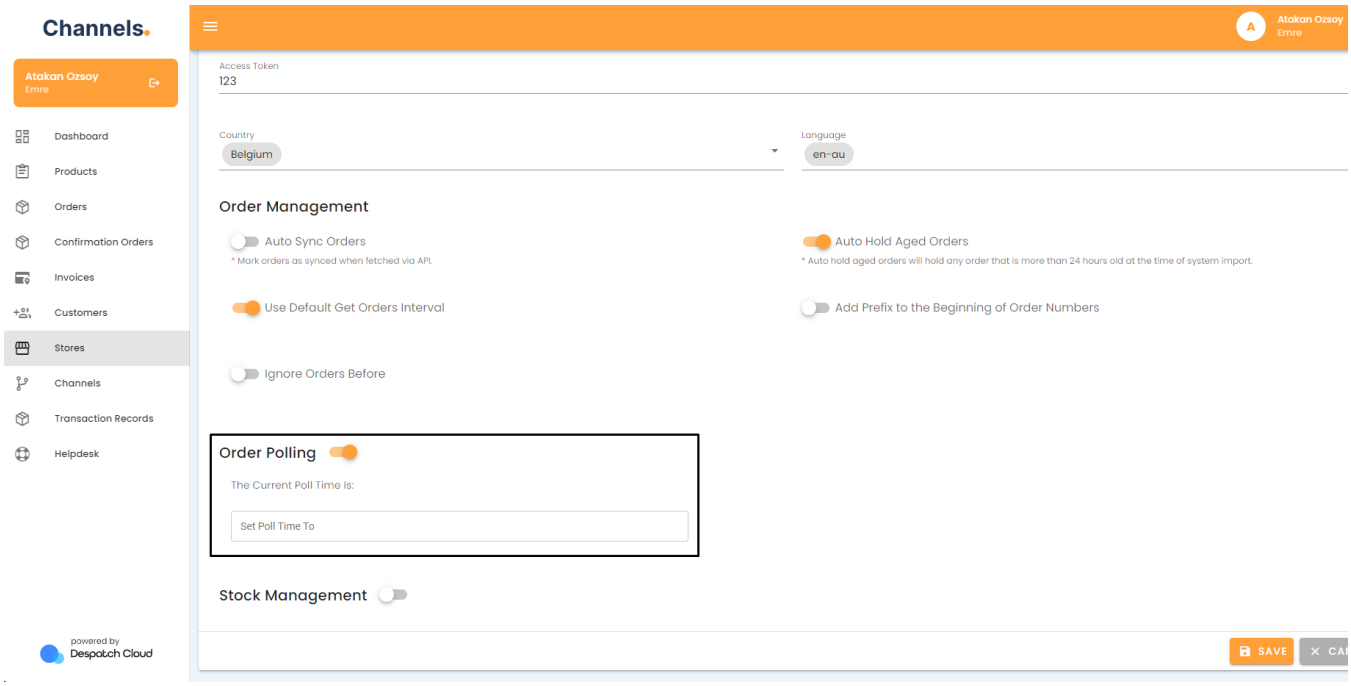
3. Click on the pencil icon next to the channel you want to check.



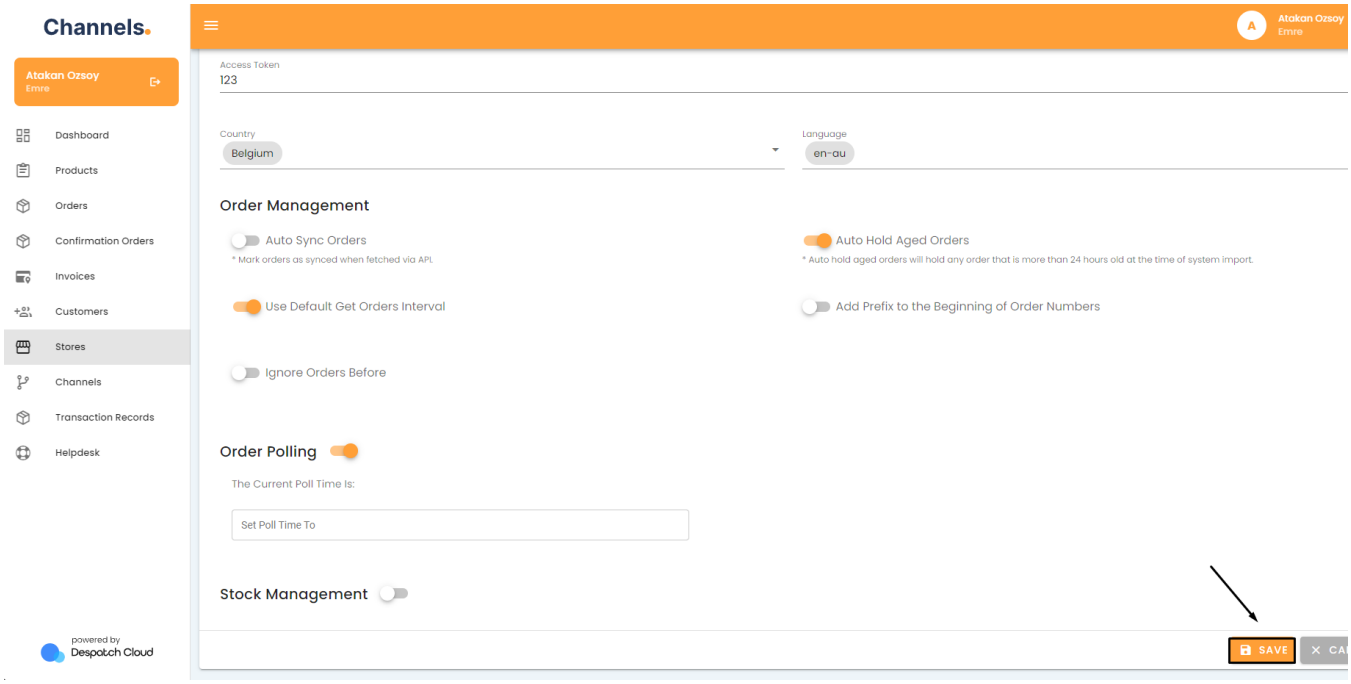
4. Scroll down to the “Order Polling” section and switch it on.



5. Select the date from which point the orders will start being polled.



6. Click the Save button and wait around 3 to 10 minutes for orders to be imported into the system. If the orders you wanted are still not imported, move on to the next recommendation.



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