

About Channels

Overview

This documentation elucidates the "Channels" page's capabilities. The "Channels" page is a centralized hub where you can view all the channels that are integrated with the stores linked to your account. This page provides a comprehensive overview of your multi-channel operations, allowing for easier management.

Accessing the Channels Page

To access the channels page, click the "Channels" button located in the left-hand menu.

The screenshot shows the 'Channels' page interface. On the left, a navigation menu includes 'Dashboard', 'Products', 'Orders', 'Confirmation Orders', 'Invoices', 'Customers', 'Stores', 'Channels' (highlighted with a red box and an arrow), 'Transaction Records', and 'Helpdesk'. The main content area features a top navigation bar with the user's name 'Atakan Ozsoy Erme' and a hamburger menu. Below the navigation bar are four summary cards: '7 Stores', '10 Channels', '130 Orders', and '1950 Products'. A search bar labeled 'Search by Name' is positioned above a table of channels. The table has columns for 'Name' and 'VIEW STORE'. The channels listed are: 'Magento 2 test', 'Backmarket Test', 'opencart test', 'Fruugo Test', 'Shopify New Endpoints Test', 'TikTok Test', and 'DHL Plugin Test'. At the bottom of the table, it shows 'Total Items: 7' and pagination controls for 'Rows per page: 50', 'Page 1 of 1', and a 'GO' button. The footer indicates the page is 'powered by Despatch Cloud'.

Details of the Channels Page

Upon entering the Channels page, you will be faced with all sales and accounting channels connected to your account. You can refine this page by either searching for a specific channel using the search bar or picking a store to see only the channels associated with that store.

The screenshot shows the 'Channels' management page. On the left is a navigation sidebar with 'Channels' selected. The main content area has a search bar and a table of channels. The table columns are 'Channels', 'Provider', 'Active', and 'Actions'. Each row represents a channel with its name, ID, provider, and a pencil icon for editing. The 'Active' column contains checkboxes, all of which are currently unchecked.

Channels	Provider	Active	Actions
Backmarket Test 02ede1e4-18a2-4308-8f2c-4c568990a0e4	backmarket	<input type="checkbox"/>	
DC Test Shopify 3fbc4fcc-2c78-4d41-aa9b-6382b2e556a2	shopify	<input type="checkbox"/>	
Linnworks Test 82da8d12-28ab-42d8-b9e1-6a10af6375f8	linnworks	<input type="checkbox"/>	
Shopify Test store b66bfe41-0ceb-438f-9fac-8fd970db5b26	shopify	<input type="checkbox"/>	
Test d99f20c4-1f89-4adf-9048-1ff51c9167e6	fruugo	<input type="checkbox"/>	
Test E logo 20d3ca9b-62c6-45d5-8e03-c25b4ca94bd7	e-logo	<input type="checkbox"/>	
TikTok UK Test cd685867-474e-46ea-9082-35a8227feb09	tiktokshop	<input type="checkbox"/>	
TikTok US Test df14d80a-62a4-47b1-8756-2583a3ddd1f2	tiktokshop	<input type="checkbox"/>	
test cfb177b-15bd-4e0b-a0d3-ae5b68adc396	shopify	<input type="checkbox"/>	
test22 508c854e-b1c7-4581-b5a4-1bb25b8e119b	sage	<input type="checkbox"/>	

You can edit the details of any channel on your account by clicking the pencil icon. This allows you to save time, since you don't have to go through the Stores tab to see connected channels. For details on how to edit channels, please navigate to the documentation for the channel you're trying to edit..

This screenshot is identical to the one above, but with a red rectangular box highlighting the 'Active' and 'Actions' columns. This highlights the ability to toggle the active status of each channel and access the edit function.

You can also enable and disable channels by using the "Active" checkmark next to each of the entries.

Atakan Ozsoy Emre

- Dashboard
- Products
- Orders
- Confirmation Orders
- Invoices
- Customers
- Stores
- Channels**
- Transaction Records
- Helpdesk

Channels

Search by Name

Store

Channels ↑	Provider	Active	Actions
Backmarket Test 02ede1e4-1ba2-4308-8f2c-4c568960a0e4	backmarket	<input type="checkbox"/>	/
DC Test Shopify 3f8e41cc-2c78-4d41-aa9b-6362b2e558a2	shopify	<input type="checkbox"/>	/
Linworks Test 82da8d12-28ab-42d8-b9e1-8a10af6375f8	linworks	<input type="checkbox"/>	/
Shopify Test store b66bfe41-0ce8-438f-9fac-8fd970db5b26	shopify	<input type="checkbox"/>	/
Test d99f20c4-1f89-4adf-9048-1ff5c8167e6	fruugo	<input type="checkbox"/>	/
Test E logo 20d3ca0b-62c6-45d5-8e03-c25b4ca94bd7	e-logo	<input type="checkbox"/>	/
TikTok UK Test cd688867-474e-46ea-9062-35a8227feb09	tiktokshop	<input type="checkbox"/>	/
TikTok US Test df14d80a-62a4-47b1-8756-2983a3ddd1f2	tiktokshop	<input type="checkbox"/>	/
test cfb177b-15bd-4e0b-a0d3-ae5b9adc396	shopify	<input type="checkbox"/>	/
test22 908c854e-b1c7-4581-b5a4-1bb25b8e119b	sage	<input type="checkbox"/>	/

Total items: 10

Rows per page: 50 Page 1 of 1 [GO](#) < >

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