

Channels

Get an overview of all channels associated with your stores.

- [About Channels](#)

About Channels

Overview

This documentation elucidates the "Channels" page's capabilities. The "Channels" page is a centralized hub where you can view all the channels that are integrated with the stores linked to your account. This page provides a comprehensive overview of your multi-channel operations, allowing for easier management.

Accessing the Channels Page

To access the channels page, click the "Channels" button located in the left-hand menu.

The screenshot shows the 'Channels' page interface. On the left, a navigation menu includes 'Dashboard', 'Products', 'Orders', 'Confirmation Orders', 'Invoices', 'Customers', 'Stores', 'Channels' (highlighted with a red box and an arrow), 'Transaction Records', and 'Helpdesk'. The main content area features a header with the user's name 'Atakan Ozsoy Emre' and a summary of metrics: 7 Stores, 10 Channels, 130 Orders, and 1950 Products. Below the metrics is a search bar labeled 'Search by Name'. A table lists the following channels:

Name	VIEW STORE
Magento 2 test c5e7322a-c639-4ca3-a431-c3f65ac8ea59	VIEW STORE
Backmarket Test c44ef7fd-dfbb-4202-ac24-312e113d312b	VIEW STORE
opencart test bd529d0c-e1eb-498c-84da-2145d9196209	VIEW STORE
Fruugo Test cc7369df-16b1-49c4-b818-2432a162494e	VIEW STORE
Shopify New Endpoints Test 51c33906-0c5a-42e8-ac3c-b858df0694ef	VIEW STORE
TikTok Test ae9e334d-3654-4f2c-909f-6bc480b35ab8	VIEW STORE
DHL Plugin Test 900b48d3-0dc6-4454-8657-ad90d50060d6	VIEW STORE

Total items: 7. Rows per page: 50. Page 1 of 1. GO

powered by Despatch Cloud

Details of the Channels Page

Upon entering the Channels page, you will be faced with all sales and accounting channels connected to your account. You can refine this page by either searching for a specific channel using the search bar or picking a store to see only the channels associated with that store.

The screenshot shows the 'Channels' management page. On the left is a navigation sidebar with options like Dashboard, Products, Orders, Confirmation Orders, Invoices, Customers, Stores, Channels (selected), Transaction Records, and Helpdesk. The main content area has a search bar 'Search by Name' and a dropdown for 'Store'. Below is a table of channels with columns for 'Channels', 'Provider', 'Active', and 'Actions'. The table lists various test channels from providers like backmarket, shopify, linnworks, fruugo, e-logo, tiktakshop, and sage. At the bottom, there are pagination controls: 'Total items: 10', 'Rows per page: 50', 'Page 1 of 1', and a 'GO' button.

Channels ↑	Provider	Active	Actions
Backmarket Test 02ede1e4-18a2-4308-8f2c-4c568990a0e4	backmarket	<input type="checkbox"/>	
DC Test Shopify 3fba4fcc-2c78-4d41-aa9b-6382b2e556a2	shopify	<input type="checkbox"/>	
Linnworks Test 82da8d12-28ab-42d8-b9e1-6a10af6375f8	linnworks	<input type="checkbox"/>	
Shopify Test store b66bfe41-0ceb-438f-9fac-8fd970db5b26	shopify	<input type="checkbox"/>	
Test d99f20c4-1f89-4adf-9048-1ff51c9167e6	fruugo	<input type="checkbox"/>	
Test E logo 20d3ca9b-62c6-45d5-8e03-c25b4ca94bd7	e-logo	<input type="checkbox"/>	
TikTok UK Test cd685867-474e-46ea-9082-35a8227feb09	tiktakshop	<input type="checkbox"/>	
TikTok US Test df14d80a-62a4-47b1-8756-2583a3ddd1f2	tiktakshop	<input type="checkbox"/>	
test cfb177b-15bd-4e0b-a0d3-ae5b68adc396	shopify	<input type="checkbox"/>	
test22 508c854e-b1c7-4581-b5a4-1bb25b8e119b	sage	<input type="checkbox"/>	

You can edit the details of any channel on your account by clicking the pencil icon. This allows you to save time, since you don't have to go through the Stores tab to see connected channels. For details on how to edit channels, please navigate to the documentation for the channel you're trying to edit..

This screenshot is identical to the one above, but with a red rectangular box highlighting the 'Active' and 'Actions' columns of the table. This highlights the 'Active' checkboxes and the pencil icons used for editing channels.

You can also enable and disable channels by using the "Active" checkmark next to each of the entries.

Atakan Ozsoy Emre

- Dashboard
- Products
- Orders
- Confirmation Orders
- Invoices
- Customers
- Stores
- Channels**
- Transaction Records
- Helpdesk

Channels

Search by Name Store

Channels ↑	Provider	Active	Actions
Backmarket Test 02ede1e4-1ba2-4308-8f2c-4c568960a0e4	backmarket	<input type="checkbox"/>	/
DC Test Shopify 3f6e41cc-2c78-4d41-aa9b-6362b2e558a2	shopify	<input type="checkbox"/>	/
Linworks Test 82da8d12-28ab-42d8-b9e1-6a10af63758f	linworks	<input type="checkbox"/>	/
Shopify Test store b66bfe41-0ceb-438f-9fac-8fd970db5b26	shopify	<input type="checkbox"/>	/
Test d99f20c4-1f89-4adf-9048-1ff5c8167e6	fruugo	<input type="checkbox"/>	/
Test E logo 20d3ca0b-62c6-45d5-8e03-c25b4ca94bd7	e-logo	<input type="checkbox"/>	/
TikTok UK Test cd688867-474e-46ea-9062-35a8227feb09	tiktokshop	<input type="checkbox"/>	/
TikTok US Test df14d80a-62a4-47b1-8756-2983a3dddff2	tiktokshop	<input type="checkbox"/>	/
test cfb177b-15bd-4e0b-a0d3-ae5b9ad396	shopify	<input type="checkbox"/>	/
test22 908c854e-b1c7-4581-b5a4-1bb25b8e119b	sage	<input type="checkbox"/>	/

Total items: 10 Rows per page: 50 Page 1 of 1